ONEWATER
EUROMEDITERRANEAN
WATER FORUM
ROME 29.09-02.10.2026

Performance Improvement Program (PAP) at SONEDE

[National Water Exploitation and Distribution Company]

Euro-Mediterranean Water Forum 2026 · 29 September – 2 October · La Nuvola, Rome

KEY INFORMATION

Date	30 September 2026
Time	16:30 – 18:00
Room	Circe
Format	Panel discussion / Presentation / Interactive session
Language(s)	French, with English interpretation

SUMMARY

The Performance Improvement Program (PAP), implemented by SONEDE, aims to sustainably improve the efficiency of drinking water networks and reduce water losses across seven districts: Kairouan, Kasserine, Sidi Bouzid, Gafsa, Gabès, Médenine and Tataouine.

The program is built around four complementary pillars:

- The Geographic Information System (GIS) strengthens and digitalizes knowledge of the water networks, supporting their management, sectorization and the identification of anomalies.
- Metering improves the measurement of water distributed and consumed through more efficient metering systems, helping to reduce apparent losses and improve network performance monitoring.
- Leak detection and investigation focus on identifying and promptly repairing physical water losses, using specialized equipment and strengthening the skills of Water Efficiency teams.
- Finally, pipeline rehabilitation provides a long-term solution by replacing or rehabilitating the most deteriorated sections of the network and improving its reliability.

Together, these four pillars contribute to preserving water resources, improving network efficiency and strengthening the quality and reliability of water services for citizens.

AGENDA & SPEAKERS

Time	Speaker Name & Title	Organization	Role / Topic
16:30	Abdelhamid MNAJA, CEO	SONEDE	Panelist
16:40	Lassaad GUERMAZI, PAP Project Manager	SONEDE	Panelist
17:00	Mehdi BENDI OUIS, PAP Project Manager	AT	Panelist

Time	Speaker Name & Title	Organization	Role / Topic
17:15	Wiem BERREBAH, Director of Communications and International Cooperation	SONEDE	Panelist
17:30	Debates and Discussions		All

BACKGROUND & RATIONALE

Ensure SONEDE's active participation in the 2026 Euro-Mediterranean Water Forum in order to promote the results of the Performance Improvement Program and strengthen technical and institutional cooperation with international partners.

OBJECTIVES

- Represent Tunisia and its water security support programs;
- enhance the international visibility of the PAP Program;
- communicate on the progress of the PAP;
- promote the results achieved through the partnership between SONEDE, KfW, and the European Union;
- share the Tunisian experience with Euro-Mediterranean stakeholders;
- develop new cooperation opportunities;
- establish new technical and financial partnerships;
- contribute to regional debates on water security and the resilience of water services.

TARGET AUDIENCE

- Representatives of European institutions;
- international financial institutions;
- public water operators;
- public authorities;
- research centers;
- international organizations;
- companies in the water sector;
- experts in governance, digitalization, and public service efficiency.

EXPECTED OUTCOMES

- *Organizing a side event dedicated to the PAP;*
- *disseminating the PAP's achievements among international partners;*
- *holding bilateral meetings with institutional partners;*
- *promoting the program's communication tools (website, newsletters, audiovisual materials);*
- *securing media coverage for the delegation's activities.*